

Nov 2019

Physician/Nurse Practitioner/Physician Assistant Appointments

270 Responses

Your Satisfaction with Your Healthcare Provider



felt **involved** in decisions about your care and treatment

satisfied that your healthcare provider **spent enough time with you**

satisfied that your healthcare provider **listened to your concerns**

satisfied that your healthcare provider gave you an **opportunity to ask questions**

felt **comfortable talking about personal problems** related to your health concerns

Your Satisfaction when Booking and Appointment



100% of you were satisfied with your **appointment preparation**



99% of you were satisfied with the **overall experience with the Administration staff**



99% of you were satisfied with the **communication** you received



98% of you were satisfied with the **scheduling** of your appointment

Your Comments

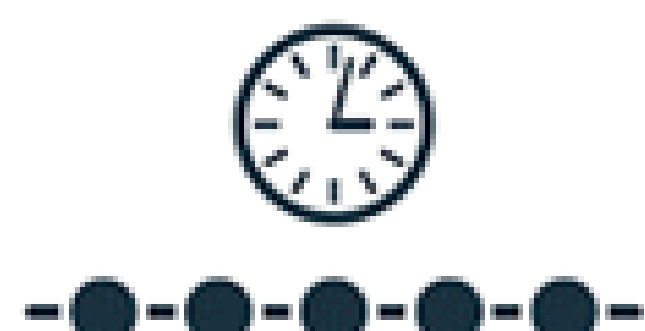
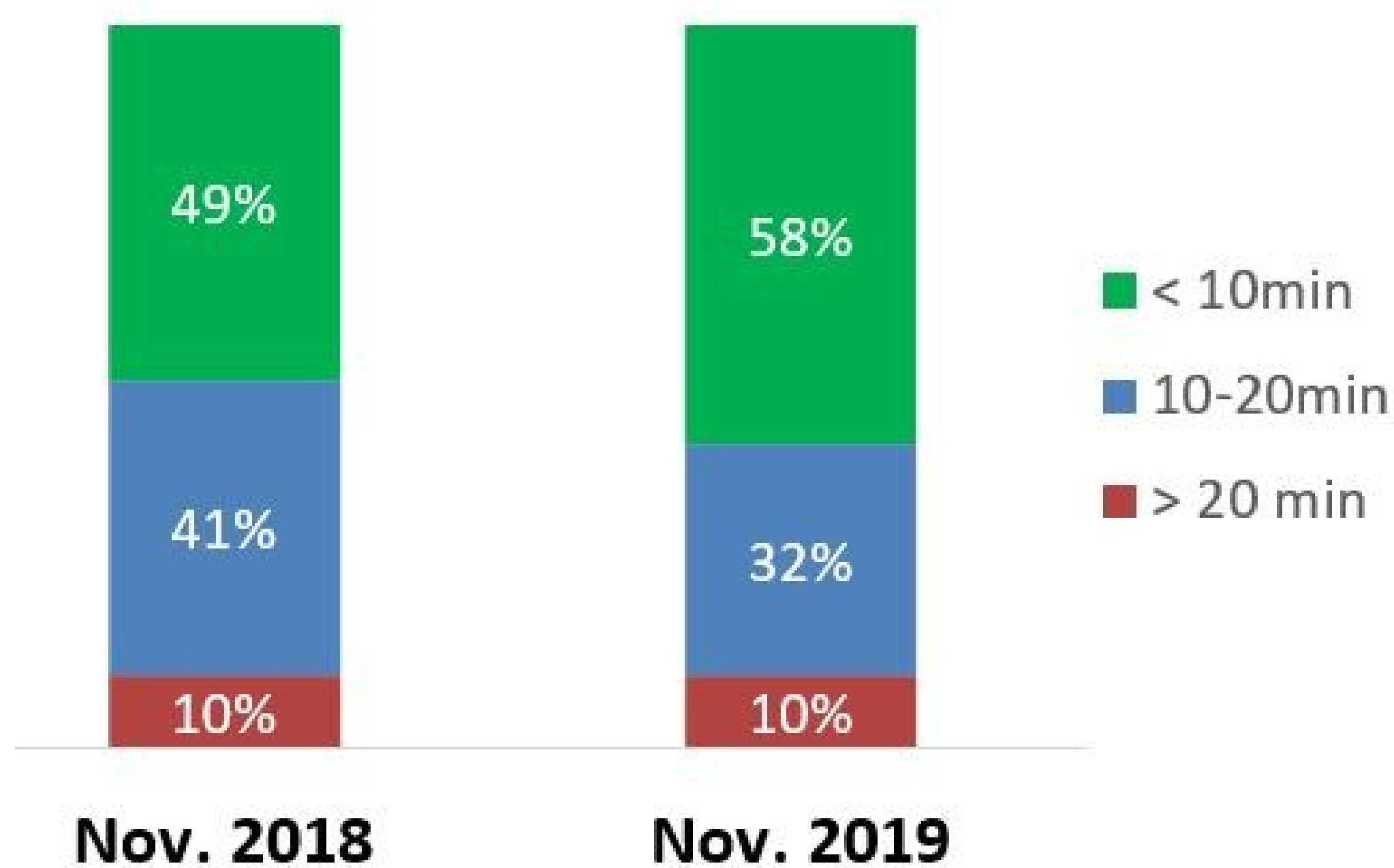
"Appreciate everyone who works so hard for my family here. Thank you!"

"Keep up the great job!"

"Treat you like family 😊"

"I am always very impressed how organized the office is, how punctual the appointments are and how friendly staff is. After hours is amazing and so important!!"

Wait Times During Appointments



98% of you were satisfied with the **length of time** between making your appointment and your visit