

Patient Experience Survey: Your Feedback

Family Physician | Nurse Practitioner | Physician Assistant Appointments

DECEMBER 2020

566 Responses

Your Satisfaction with Your Healthcare Provider

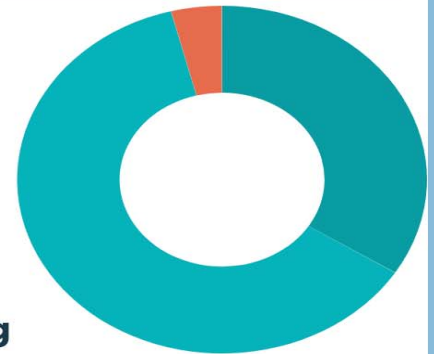


Your Satisfaction when Booking an Appointment



Appointment Method

- In-person/in-clinic (34%)
- Telephone appointment (62%)
- Video appointment (4%)



Your Comments

Very satisfied with level of care, it's comprehensiveness, courtesy given, feedback - all issues explained. Can not ask for more!

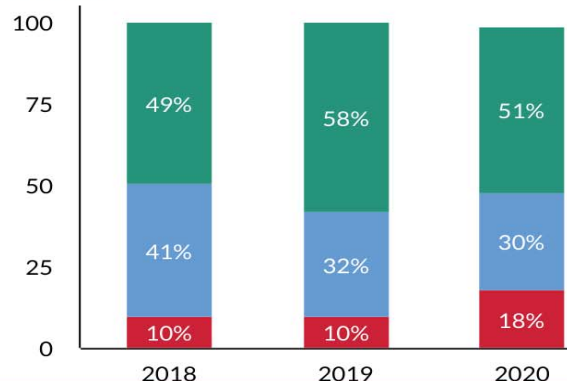
We are truly blessed by your clinic...doctors are great as are admin staff

Keep up the great work!!

"Everyone at the clinic is always professional, kind, and empathetic. I haven't had any issues since becoming a patient."

Wait Times During Appointment

- More than 20 minutes
- About 10 - 20 minutes
- Less than 10 minutes



* "SATISFIED" IS COMBINATION OF THE SCORES MARKED 'SOMEWHAT SATISFIED' & 'VERY SATISFIED'